

PROJECT CONCEPT

Organisational Development and Service Scaling

Strengthening GAR's institutional capacity to sustain and scale its proven directions — remote counselling and accessibility — and to roll out a structured training offer for diverse audiences. The directions can operate independently or as components of other projects.

736

remote consultations (2025)

73

housing & accessibility applications

1600+

training participants (2025)

20+

years of GAR experience

PROBLEM

GAR's proven directions — remote counselling and accessibility — are in steady demand, yet their sustainability is constrained by staffing instability and dependence on project funding. The organisation's training expertise is sought by diverse audiences (LSGs, business, universities, schools) but is not structured into a systematic offer, and its institutional capacity needs strengthening to scale.

GOAL

To strengthen GAR's institutional capacity so as to make its key directions — remote counselling and accessibility — sustainable and scalable, and to roll out a structured training offer for diverse target audiences. The directions can operate both independently and as components of other projects.

OBJECTIVES

- strengthen the organisation's structure, HR, M&E, CRM, and fundraising;
- ensure the sustainability of the remote counselling and support direction;
- develop accessibility and housing adaptation as a standalone service;
- structure the training offer for LSGs, students, educators, business, and communities;
- introduce systematic onboarding, identification, and preparation of leaders — active members of the organisation and representatives of their communities.

DIRECTIONS

- remote counselling and support for people with SCI (736 consultations, 960 hours in 2025);
- accessibility: housing adaptation, audits of communities and infrastructure (public service centres, routes; EGAP, UNDP);
- leadership and network: systematic onboarding, identification, and preparation of leaders — active representatives of their communities;
- organisational development: CRM, M&E, HR, and fundraising.

TRAININGS FOR AUDIENCES

A structured offer for: local self-government bodies and their representatives; students of various specialities (including Bobersky University); educators, schools, and carers, and work with children and pupils; business, utility, and transport services (such as Kyivpastrans — 1,435 drivers); rehabilitation specialists. In 2025 — 136 trainings for over 1,600 participants.

PARTNERS

The Ministry of Digital Transformation (EGAP), UNDP, the National Academy of Internal Affairs, Lviv Habilitation Center, the Alliance for Public Health, the Patients of Ukraine Foundation, Bobersky University, Kyivpastrans, and local self-government bodies.

IMPACT

The project makes GAR's key services sustainable and scalable and its training expertise systematic. A stronger organisation and trained leaders — active representatives of their communities — ensure quality support for people with SCI and the development of accessibility across Ukraine, both independently and as part of other projects.

Duration: 12 months**Budget:** to be confirmed

All projects online

